

Privacy Policy of Gizwits

A. INTRODUCTION

Your privacy is important to Gizwits IoT Technology Co., Ltd (referred to as “we”, “our” or “Gizwits” hereinafter).

This Privacy Policy applies to the access and use of the our websites and online properties, including www.gizwits.com (collectively, the “Sites”), and the Gizwits IoT Cloud Website, including site.gizwits.com, ussite.gizwits.com, eusite.gizwits.com and any dashboards or portals (collectively the “Gizwits IoT Cloud”), and the use by registered users of the Gizwits IoT Cloud listed in Clause 5 of the [Terms](#) of Use. Terms not defined in this Privacy Policy shall have the same meaning as in the [Terms](#) of Use of the Gizwits IoT Cloud.

This Privacy Policy is designed with your needs in mind, and it is important that you have a comprehensive understanding of our personal information collection and usage practices, while ensuring that ultimately, you have control of your personal information provided to us, which is crucial. This Privacy Policy sets out how we collect, use, disclose, process and store any information that you give us when you use our Gizwits IoT Cloud. Please note that you can refer to the privacy policy for the service for rules of collection and use of personal information for your use of the corresponding service. For the purpose of this Privacy Policy, "personal information" refers to data that can help identify a specific person through the information itself or after linked with other information. We will use such information in strict accordance with this Privacy Policy.

B. WHAT TYPES OF DATA WE COLLECT ABOUT YOU?

1. If you are an individual or a representative of a business organisation at the time you register to become a user of the Gizwits IoT Cloud Platform and/or purchase Cloud Services, you may be asked to complete registration forms which require you to provide information such as your email address, mobile number, country, preferred language, name, and contact address. You may also provide to us additional optional contact information in your account profile, such as email address for sub-accounts, and additional contact phone numbers.
2. When you device use Gizwits IoT Cloud, we may collect: Device information: Hardware model, IMEI number and other unique device identifiers, MAC address, IP address, settings of the device you use to access the services, and device configuration; Log information: Time, duration and manner of use of our products and services or products and services connected

to ours; Location information: Your location (derived from your IP address, or other location-based technologies).

3. We record details of your activities (including any purchase or use of our product offerings and services) when you use the Gizwits IoT Cloud for legal and/or business purposes. We also collect information related to such transactions including, but not limited to, the types and specifications of the Cloud Services, pricing information, and any trade dispute/complaint records.

4. When you contact our customer support, sales or other departments, we may record the communications for security and customer services purposes and collect additional information to verify your identity.

C. HOW DO WE USE YOUR DATA?

We may use your data for different legitimate reasons and business purposes. Below you will find an overview of the purposes for which we may process your data:

1. processing your registration as a user, providing you with a user ID for our Gizwits IoT Cloud and maintaining and managing your registration;
2. providing the Cloud Services to you and/or your end users, show the device information, usage data, location information;
3. Assessment and (re)screening of (potential) Customers, Suppliers and/or Business Partners; Providing support (upon your request): Providing support via communication channels, such as customer or contact center support;
4. Security and protection of our interests/assets: Deploying and maintaining technical and organizational security measures, conducting internal audits and investigations, conducting assessments to verify conflict of interests;
5. to comply with applicable law, legal process or lawful government request, or in respect of any claims or potential claims brought against us or our parent companies, shareholders, subsidiaries and affiliates;
6. performing screening and checks for unlawful, fraudulent, deceptive or malicious activities.

D. DISCLOSURE OF PERSONAL DATA

At Gizwits IoT Cloud, we only share Personal Data in ways that we tell you about. We do not sell your Personal Data to third parties and we limit disclosure of your Personal Data as listed below:

- To our third-party service providers who perform certain business-related functions for us, such as website hosting, data analysis, payment and credit card processing, infrastructure

provision, IT services, customer support service, e-mail delivery services, and other similar services to enable them to provide services to us.

- As we believe to be necessary or appropriate: (a) to comply with applicable laws and regulations; (b) to comply with legal process; (c) to respond to requests from public and government authorities, including public and government authorities outside your country of residence; (d) to enforce our terms and conditions; (e) to protect our operations, business and systems; (f) to protect our rights, privacy, safety or property, and/or that of other users, including you; and (g) to allow us to pursue available remedies or limit the damages that we may sustain.
- Upon your request in case of a personal data portability request.
- Except for the third parties described above, to third parties only with your consent.

E. TRANSFER OF PERSONAL DATA

If you are located in a country member of the European Economic Area, we may transfer your data to countries located outside of the European Economic Area. Some of these countries are recognized by the European Commission as providing an adequate level of protection. With regard to transfers from the European Economic Area to other countries that are not recognized by the European Commission as providing an adequate level of protection, we have put in place adequate measures to protect your data, such as organizational and legal measures (e.g. binding corporate rules and approved European Commission standard contractual clauses). If you would like further detail on the safeguards we have in place, you can contact us directly as described in this Privacy Policy.

F. SECURITY MEASURES

We use commercially reasonable endeavors to protect the personal data that you provide to us. We also employ several security techniques, including but not limited to the use of industry-standard Secure Socket Layer (SSL) encryption for transmission of personal data in registration information and payment information and the adoption of identity, credential and access management measures for transmission of such personal data to prevent security breaches and unauthorized access of personal data. We limit access to your personal data and other data to people who need to access to such data for their work.

Unfortunately, no data transmission or storage system can be guaranteed to be 100% secure. Depending on the state of the art, the costs of the implementation and the nature of the data to be protected, we put in place technical and organizational measures to prevent risks such as destruction, loss, alteration, unauthorized disclosure of, or access to your data. If you

have reason to think that your interaction with us or your Data is no longer processed in a secure manner, please contact us immediately privacy@gizwits.com.

G. COOKIES AND OTHER TRACKING TECHNOLOGIES

We use “cookies” and/or similar technologies, such as web beacons and javascript, to store specific information about you and track your visits to our Gizwits IoT Cloud. When you visit the Sites and Services, we and service providers on our behalf may send one or more “cookies,” which are small data files, to your Devices to uniquely identify your browser and let us help you log in faster and enhance your navigation through the Sites. Cookies help us measure, for example, the total number of visitors to our Sites, the number of visitors to each page of our Sites, how our users use and interact with the Services, and the domain names of our visitors” Internet service providers. You can reset your web browser to refuse all cookies or to indicate when a cookie is being sent. If you do not want cookies to be installed on your Device, there is a simple procedure in most browsers that allows you to decline the use of cookies.

H. Contact US

If you have any comments or questions about this Privacy Policy or any questions relating to our collection, use or disclosure of your personal information, please contact us:

Addresses: 8FL, No.5 Public Space, Taozhuang Road, Tianhe District, Guangzhou

Email: privacy@gizwits.com

Please keep in mind that email communications are not always secure. Therefore, please do not include sensitive information in your emails to us.

When we receive privacy or personal information questions about access/download requests, we have a professional team to solve your problems.

I. Changes to this Privacy Policy

We may update this Privacy Policy to reflect changes to our information practices. If we make any material changes we will notify you by email (send to the e-mail address specified in your account) or by means of a notice on this website prior to the change becoming effective.

We strongly encourage you to visit the Gizwits IoT Cloud from time to time to review the Privacy Policy.

Gizwits